

## Accessibility Guide for Southland Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [southland@camc.com](mailto:southland@camc.com)

☎ 01983 865385

🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/isle-of-wight/southland-caravan-club-site/>

### At a Glance

#### **Level Access**

- Most of the site is level apart from access to the playground and biodiversity area.  
There is level access to most facilities

#### **Step only Access**

- The Safari Tents have step only access

#### **Accessible Toilets and Showers**

- There is one accessible toilet and shower cubicle in the toilet block

#### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Southland Caravan Club Site  
Winford Road,  
Newchurch,  
Sandown,  
Isle Of Wight,  
PO36 0LZ

## Arrival and Reception

### Approach Route

- The reception building is on the left hand when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 4 vehicles to park within 50 meters of the reception building, and then space for a further 4 vehicles to park including a disabled bay. The route is level tarmac in this area
- There are 3 late night arrival bays next to the visitor bays, with access to an electric connection charging bollard.

### Entrance into Reception

- There is a shallow graded pavement to the reception building, with a covered entrance porch
- The Entrance door is 850mm wide over a 30mm weather strip
- The entrance doors are not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1480mm above ground level



## Reception

- There is approximately 3000mm x 3900mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped, lift up countertop at 750mm high with knee space below
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is generally set relatively level throughout, apart from the play area and picnic area where the ground slopes steeply
- Pedestrians generally share vehicles routes which are well maintained tarmac, but do incorporate speed bumps. There are some paths around the toilet block and reception

## Touring Pitches

- There are 124 pitches on site, 30 of which are hardstanding
- Roll out mats are not provided
- There are 7 designated accessible pitches, the pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 5 grass pitches and 2 hardstanding accessible pitches, these are between 10 - 75 meters from the toilet block and between 50 - 75 meters from reception

## Camping Pitches

- There are 15 camping pitches on site, all with electric hook ups
- All of the camping pitches are grass and set to the south of the site
- There is a parking space to each pitch

## Toilets and Changing Facilities

### Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the middle of the site.
- The cubicle door is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2600 x 2900mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 400mm above the floor level
- The clear space to the side of the toilet is 1250mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1150mm above floor level
- The basin taps and shower controls are fitted with levers



### Standard Toilets and Washrooms

- There is a toilet and shower block, in the middle of the site



- There is no parking next to the toilet block
- Entrance doors are accessed by ramps with no level landings and are set in a recess with little manoeuvring space
- The female area has 10 WC cubicles, 9 Shower cubicles and 6 Privacy cubicles
- The male area has 5 Urinals, 7 WC cubicles, 9 Shower cubicles and 6 Privacy cubicles
- There is also modified cubicles to each male and female area. These are fitted with an outward opening door and grab rail.
- Taps in each block incorporate lever controls



The toilet block is to the left of the access road and the dishwashing and laundry block is to the right

### **Baby and Toddler Room**

- There is a Baby and Toddler Room in the toilet block, accessed via a short shallow ramp
- The door opens to 800mm wide, over a level threshold and opens inwards
- The room is 2900mm x 2200mm
- There is a half bath with a shower above, with twist turn taps
- There is a lower WC at 350mm
- There is a 560mm high changing bench
- There is a drop down changing table at 800mm high



## Other Facilities

### Dishwashing – Dishwashing and Laundry Block

- There is a Dishwashing and Laundry Block opposite the toilet block
- There is access to the Dishwashing and Laundry Block via a shallow ramp or a 150mm single step, the path is 1000mm wide
- The door is 850mm wide, over a level threshold and opens inwards
- There are 4 sinks at 820mm high with knee space beneath
- There is 2500mm x 2900mm maneuvering space
- There are lever taps available



### Laundry – Dishwashing and Laundry Block

- There is a Dishwashing and Laundry Block opposite the toilet block
- There is access to the Dishwashing and Laundry Block via a shallow ramp or a 150mm single step, the path is 1000mm wide
- The door is 850mm wide over a level threshold and opens inwards
- There are two sections to the room, one with sinks and one with the machines in
- The section of the room with the sinks in has 1550mm x 3200mm maneuvering space
- The section of the room with the machines in has 1150mm x 3200mm maneuvering space
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 3 sinks at 820mm high with knee space below
- Lever taps fitted



### **Information Room – Adjacent to Reception**

- There is level access to the information room from the paved area around reception
- The door is 850mm wide over a weather strip and opens outwards
- The room has 1700mm x 2350mm maneuvering space
- The information is displayed on a shelf at 850mm high



### **Service Points**

- There are Service Points at various intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level access
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 900mm high, with cross head taps
- Chemical Waste Points can be found here too

### **Motorhome Waste Point**

- There is one Motorhome Waste Point on site, located close to the Top Toilet Block



## Dog Walk

- There is a dog walk to the south and the west of the site
- The ground here is entirely grass and can be uneven
- There is a wide gate with a latch at 1200mm high



## Children's Playground

- There is a playground to the west of the site
- The access is via a path or via the dog walk
- The play equipment is mounted on safety flooring
- There is a very steep hill behind the playground



## Onsite Accommodation

There is some accommodation available to book to stay in on site. These are available to book via [experiencefreedom.co.uk](http://experiencefreedom.co.uk)

### Safari Tents

- There are 4 Safari Tents to the north east of the site
- The tents are on a level part of the site on a grass area
- Each of the Safari Tents has a designated parking spot on grass
- There is a level approach from the parking spaces to each of the tents
- There are 3 steps up to each, with handrails to both sides.
- The entrance way to the tent is roll-up pieces of canvas, which are 1050mm and rolls up to 1950mm high which may be difficult for some people to reach
- There is a dining table, chairs and a kitchen counter in the main section of the tent
- There are two bed areas, one with a double bed and the other with two single beds and a raised bunk
- There are very narrow walkways between the double bed and the internal wall and in between the two single beds, approximately 350mm wide
- There is approximately a 2200mm x 2300mm wide space between the the kitchen counter and the dining table
- There are twist turn taps to the sink in the kitchen
- There is an external decking area, which is 2200mm x 4370mm with some external furniture



Stepped access up to the Safari Tents only





The entrance to the Tent is through a roll-up door



The tents' layout of the different rooms



The single beds in one of the rooms in the tent





Layout of the Safari Tent Field and two of the parking spaces

## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite reception in the event of an emergency. Please ask at reception for more details.

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus stop a 15 minute walk from the site, with buses towards Newport and Ryde, via Bembridge



## **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.