

Accessibility Guide for Moreton-in-Marsh Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ moretoninmarsh@camc.com

☎ 01608 650519

🌐 <https://www.caravanclub.co.uk/club-sites/england/cotswolds/gloucestershire/moreton-in-marsh-caravan-club-site/>

At a Glance

Level Access

- A lot of the site is set relatively level throughout
- All facilities, except the Glamping Pods, have level access in at least one location

Step only Access

- Glamping Pods

Accessible Toilets and Showers

- There are 2 accessible combined toilet and shower cubicles, in or close to both toilet blocks

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Moreton-in-Marsh Caravan and Motorhome Club Site
Bourton Road
Moreton-in-Marsh
Gloucestershire
GL56 0BT

Arrival and Reception

Approach Route

- The reception building is on the immediately on the left hand side to the site entrance
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- 11 standard parking bays for visitors are also available within 20 metres of Reception
- There are 2 Late Night Arrival bays opposite the visitor bays, with access to an electric connection charging bollard.

Entrance into Reception

- There are two entrances, one with a ramp set at a low gradient (1:20) the other with a single step. The ramp has a single handrail.
- The Entrance door is 750mm wide
- The entrance door is not power assisted, and opens inwards
- A call point is available to summon assistance, this is 1120mm above ground level on the ramped entrance door



Reception

- There is approximately 1450mm x 4500mm turning space, clear of the desk and furniture
- The reception desk is set 1000mm above the floor and incorporates a dropped, lift up counter top with kneespace of 1000mm in width and 750mm high
- The desk is not fitted with a hearing loop
- There is a small selection of groceries sold within reception



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

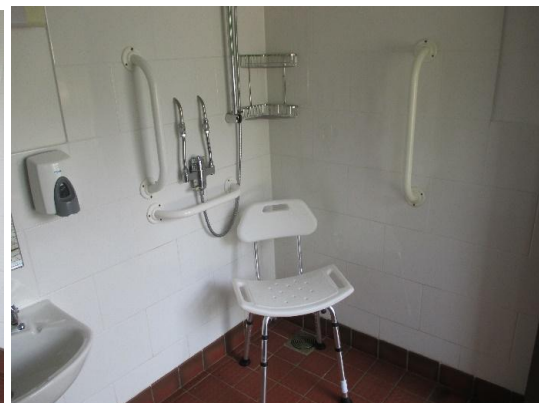
- There are 184 pitches on site, 171 of which are hardstanding
- Roll out mats are not provided

- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 5 recommended pitches within 10 meters of the toilet blocks
- There is 1 pitch within 15 metres of the reception building

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block 1 (East)

- A combined Accessible Toilet and Shower cubicle is located a short distance from Toilet Block 1 in the adjacent service block. This block is situated to the east of the site.
- The cubicle door is 800mm wide, over a level threshold
- The cubicle door is secured by RADAR key. A key can be loaned from Reception
- The cubicle's overall dimensions are 2400 x 2500mm
- The WC pan is left hand transfer
- There is no fold down shower seat, however a moveable chair is available
- The toilet seat is 460mm above floor level
- The clear space to the side of the toilet is 1460mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower position and WC Pan are fitted with grab rails to assist transfer
- Shower controls are set within 960mm of floor level
- The shower head is fitted on a sliding rail, which is a minimum of 1280mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilets and Bathing Facilities – Toilet Block 2 (West)

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block 1 which is set to the west of the site.
- The cubicle door is 810mm wide, over a level threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2800 x 2850mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 490mm, and the shower seat is 485mm above the floor level
- The clear space to the side of the toilet is 2110mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 960mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1080mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet and shower blocks, one sited to the east of the site and one to west of the site
- Parking is available next to Toilet Block 2, which is the block to the west of the site
- Entrance doors to the male and female areas in both blocks are accessed by ramps with no level landings and are set in a recess with little manoeuvring space

- The male and female areas in the west block have 6 shower cubicles and 6 washbasin privacy cubicles, the female area has 6 WC Cubicles and the male area has 4 WC Cubicles
- The male and female areas in the east block have 6 shower cubicles and 5 washbasin privacy cubicles, the female area has 6 WC Cubicles and the male area has 4 WC Cubicles
- Each male area has 4 urinals, including 1 lower urinal and 1 modified urinal
- There are also modified WC, Shower and Privacy Cubicles to the east block, male and female areas. These are 1600 x 900mm wide, and are fitted with an outward opening door and grab rail.
- Taps in each block incorporate lever controls



Sloped entrances to the male and female areas in Toilet Block 1



Sloped entrances to the male and female areas in Toilet Block 2

Other Facilities

Dishwashing – Toilet Block 1 (East)

- There is a single 150mm step up through the 800mm door.

- The room's dimensions are 2700mm x 1000mm
- There are 4 sinks in 930mm high work surface with no knee space beneath
- Mixture of lever and cross head taps



Dishwashing – Toilet Block 2 (West)

- There is a level approach
- The door is 750mm wide over a 20mm threshold and opens outwards
- The rooms dimensions are 3000mm x 1500mm
- There are 3 sinks in 840mm high worksurface with 640mm knee space
- Mixture of lever and cross head taps



Laundry – Toilet Block 1 (East)

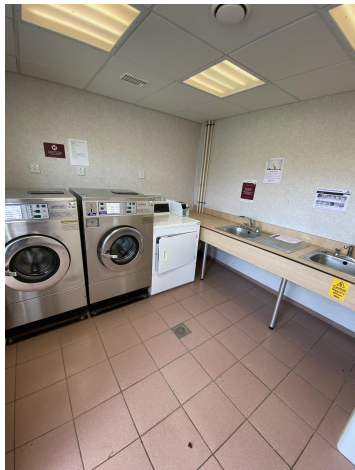
- There is level access into the room
- The door is 900mm wide, over a level threshold
- There is a front loading washing machine, a top loading washing machine and a front loading tumble dryer
- There is only 900mm wide space between the sinks and the machines
- There are 2 sinks within a countertop at 920mm high

- There is also a small bench in the corner of the room, which is 430mm high and 460mm deep
- Lever taps are fitted



Laundry – Toilet Block 2 (West)

- There is level access into the room
- The door is 750mm wide, over a 20mm threshold and opens outwards
- There are 2 front loading washing machines and 1 front loading tumble dryer
- There are 2 sinks at 840mm high, with 690mm knee space below and a countertop at 920mm high.
- Lever taps are fitted



Baby and Toddler Room – Toilet Block 1 (East)

- There is level access into the room
- The door is 800mm wide, over a level threshold and opens inwards. There is a keypad lock at 1500mm high, if you need the code please ask at reception
- There is a half sized bathtub and lower WC

- Internally there is limited manoeuvring space. The maximum width of the room is 1370mm. This narrows to 880mm between the bath and the bench
- There is a fold down changing bench at 900mm



Baby and Toddler Room – Toilet Block 2 (West)

- There is level access into the room
- The door is 850mm wide over a 35mm deep threshold and opens inwards, there is a keypad lock at 1500mm
- There is a half sized bathtub and lower WC
- There is 1180 x 2090mm manoeuvring space clear of sanitaryware and furniture
- There is a fold down changing bench at 1000mm high



Information Room – Adjacent to Reception

- There is level access into the room
- There are double doors to the room, which open to 670mm per side

- The room's dimensions are 3800mm x 3400mm
- The leaflets are displayed at between 900mm and 1500mm high



Chemical Toilet Emptying Point – Toilet Block 1

- Level access
- The door is 800mm wide
- The room is very small

Chemical Toilet Emptying Point – Toilet Block 2

- There is a 150mm deep single step into the room
- The door is 740mm wide
- The room is very small



Play Area

- There is a play area to the north of the site, close to the Glamping Area
- There is access to the play area is via a paved path and a gate
- The access gate is 1200mm wide

- The ground to the playground is grass and the play equipment is mounted on safety flooring



Dog Walk

- There is a dog walk to the north of the site, past the Play Area
- The ground in the area is grass and is accessed via the same gate as the Play Area

Onsite Accommodation

- There is onsite accommodation available to book, below are the details of the accommodation available.

Glamping Pods

- There are 10 glamping pods situated to the north east corner of the site.
- These are accessed by tarmac roads to the parking area
- There is a gravel car park with 11 designated parking bays, including one designated accessible bay.
- There is a gravel path leading from the parking area to each pod.
- Steps up to each pod with handrails to both sides.
- Entrance doors are 830mm wide over a 70mm threshold.
- Corridors within can be as narrow as 430mm.
- The bathroom has very narrow walkways - it can only accommodate one adult at any time.
- Lever taps in bathroom and kitchen



Stepped access up to Glamping Pod only.



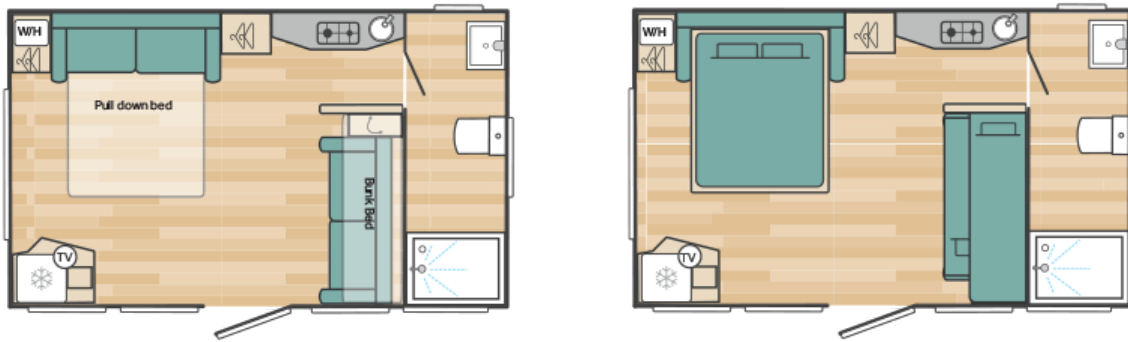
The corridor to the kitchen and bathroom is very narrow as can be seen in the left of the photos.



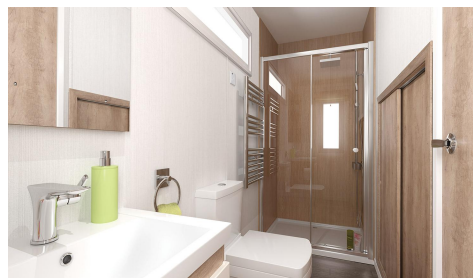
With all of the beds pulled out there is limited moving space.



The main double bed is a “Pull Down” with the handle for this at 2meters high. The bed requires a reasonable amount of effort to pull out.



Floorplan of the Glamping Pod in both daytime and nighttime layouts.



The bathroom inside the Glamping pods is very narrow.



Layout of the Glamping Pods and car park, each pod has one parking space and there is also a disabled bay



The car park is level and tarmac, there is a dropped kerb to the gravel path that connects the pods



There is a main gravel path that leads to each of the pods



The pods are accessed via individual gravel paths

Information

Written Information

- A Large print version of the site leaflet is available from Reception
- A range of leaflets for local attractions are available in the Information Room.
- A magnifying glass is available from Reception upon request
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite Reception, in the visitor parking area, in the event of an emergency.
- Please ask at reception for more information

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- A Bus stop is sited within 50 metres of the site entrance on the A44 accessed via a tarmac path set relatively level.
- The stops serve routes 1, 2 and 803 with regular services to Moreton-in-Marsh and Stratford upon.
- Further details can be found on the bus operator websites johnsonskoaches.co.uk or pulhamskoaches.com

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.